



Win up to  
**\$5,000**  
cashback\*

Winter Sun packages

# Our biggest South promo is ending soon!

Pay only a \$100 deposit when you book  
a winter South package by June 30, 2019

That's not all! You'll also benefit from these perks:

- ✓ Our **Price Drop Guarantee**<sup>†</sup>
- ✓ The option to change your travel dates **up to 21 days before departure**<sup>1</sup>
- ✓ A \$50 **future travel voucher**<sup>2</sup>
- ✓ An upgrade to **Option Plus**, valued at \$109 (for Luxury & Distinction Collection packages)<sup>3</sup>

Those who book a Florida, Spain, Portugal or Duo package, or a guided tour with only a \$100 deposit, will get a \$50 future travel voucher<sup>2</sup>

For travel between November 1, 2019, and April 30, 2020

# EARLY BOOKING PROMOTION – TERMS & CONDITIONS

The Early Booking Promotion applies to new individual bookings of Transat South, Florida, Spain, Portugal, Duo packages or guided tours. It's valid for bookings made by June 30, 2019, for travel between November 1, 2019, and April 30, 2020. It does not apply to groups, cruise packages, flights or à la carte accommodations.

## The Price Drop Guarantee<sup>†</sup>

### What are the eligibility requirements?

The Price Drop Guarantee is valid up to 30 days before departure, exclusively on new individual bookings of Transat South packages. The offer does not apply to groups, flights, cruise packages, packages to Florida, Spain and Portugal, Duo packages, guided tours or à la carte accommodations. It also does not apply to packages to Sandals Resorts, Beaches Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, Transat 48-hour sales (Transat Tuesday, Luxury Wednesday, Family Thursday), deals of the day, SPC rooms or promotional room upgrades.

### How much can clients save with the Price Drop Guarantee?

Should a package become available at a lower price, clients may receive a refund of up to \$400 per adult/\$200 per child, minus a \$25 per person administration fee.

### To which cases does the Price Drop Guarantee apply?

The Price Drop Guarantee is valid only when the departure city, travel dates, destination, room category and flights including service class are the same as those in the initial booking.

### What is the procedure for price adjustment requests?

Once the request is carefully considered and approved and the rate on the original booking is adjusted, final payment will be required. If the client had already paid in full, then they will be refunded the difference, minus a \$25 per person administration fee.

### Who should clients contact to request a price adjustment, and by when?

Clients should contact their travel agents, at least 30 days before departure.

### Can requests for price adjustments be made more than once before departure?

No. The Price Drop Guarantee may only be applied once.

### What are the participating hotels?

All the hotels in the Transat South packages, with the exception of those listed above.

## Option Plus

### What are the eligibility requirements for an upgrade to Option Plus?

As part of the Early Booking Promotion, Option Plus is offered exclusively on new individual bookings of Luxury or Distinction Collection packages.

### What is the procedure for receiving an upgrade to Option Plus?

The client's phone number and email address must be indicated in their file. The Seat Selection Centre will assign a seat for each passenger on file (depending on availability) and confirm it by email.

If the client's email address is not listed, confirmation of the Option Plus booking will be sent to the travel agent's email address, since only one confirmation per file is sent. Clients must wait to receive confirmation of their upgrade to Option Plus. If they don't and decide to book Option Plus themselves either by calling Transat or via its website, they will be charged for the upgrade and will not be reimbursed once their original confirmation does arrive.

### What type of seats do clients get?

Clients get a standard seat. Those who wish to reserve a 2x2, emergency exit or extra legroom seat must pay the difference between a standard seat and the newly selected seat.

### What should clients do if they do not receive confirmation of their upgrade to Option Plus?

Clients should call the Seat Selection Centre at 1-877-872-6728 if they do not receive confirmation within 14 business days of booking their packages.

<sup>†</sup>The Price Drop Guarantee may be discontinued or modified at any time without notice.



# Changes to travel dates

## Can changes be made to any Transat South package?

Yes, with the exception of Florida, Spain, Portugal, cruise and Duo packages, guided tours and packages to Sandals Resorts, Beaches Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica.

## What is the procedure for requests to change travel dates?

Clients should contact their travel agents. If the agent is not available, the client may contact Transat at 1-866-322-6649.

## Can a date change be requested several times before departure? By when must travel be completed?

Clients can change their travel dates once, up to 21 days before departure, and travel must be completed by October 31, 2020. Changes to travel dates are subject to hotel and flight availability.

## What happens if the package price is different for those new travel dates?

If the price for the new travel dates is higher, the client must pay the difference. No refund will be given should the price for the new travel dates be lower than the original.

## If clients change their travel dates, would they still benefit from the other advantages of the Early Booking Promotion?

If the client has booked a Luxury or Distinction Collection package, they can still benefit from Option Plus. However, the Price Drop Guarantee only applies to the original booking.

# Reduced deposit

## What are the eligibility requirements?

The reduced deposit is valid exclusively on new individual bookings of products featured in the Early Booking Promotion, listed on page one.

## Is the deposit refundable?

No.

# Future travel vouchers

## What are the eligibility requirements?

Clients who book a South, Florida, Spain, Portugal, Duo package or a guided tour will receive a non-transferable future travel voucher of \$50 per adult/\$25 per child with their e-tickets. This voucher can be used toward any Transat South, Florida or Europe package, flight, guided tour or cruise package, for travel by October 31, 2021.

## Is the voucher transferable or redeemable for cash?

No. The voucher will be issued in the passenger's name and can only be applied to a booking under their name. The voucher has no cash value.

## Can the voucher be reissued if lost?

Yes. Once Transat's Accounting Department verifies its validity, the voucher can be reissued.

# Contest

## What are the details of the contest?

At the end of the promotion, five bookings will be drawn, and a credit of up to \$5,000 will be applied to each of them. If the total value of the booking is less than \$5,000, the credit will only cover the value of the booking. The winners will not be eligible for the Price Drop Guarantee. The prize must be accepted as awarded and is not exchangeable, refundable, transferable nor redeemable for cash. For complete contest rules, please visit [transat.com](http://transat.com).

The Early Booking Promotion is valid on new individual bookings made by June 30, 2019, for a minimum of 7 nights, for travel between November 1, 2019, and April 30, 2020. Offer does not apply to groups, cruise packages, flights or à la carte accommodations. <sup>1</sup>Changes to travel dates: Clients can change their travel dates only once, and travel must be completed by October 31, 2020. Not applicable to Florida, Spain, Portugal, cruise or Duo packages, guided tours, or packages to Sandals Resorts, Beaches Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica. Changes to travel dates are subject to hotel and flight availability. If the price for the new dates is higher, the client must pay the difference. No refund will be given should the price be lower than the initial price. All changes to travel dates must be made through the client's travel agent. If the agent is unavailable, the client may contact Transat at 1-866-322-6649 (24 hours a day, seven days a week). <sup>2</sup>With the purchase of a package, a non-transferable future travel voucher of \$50 per adult/\$25 per child will be issued and must be redeemed by October 31, 2021. <sup>3</sup>Option Plus and its advantages are only offered to clients who book a Luxury or Distinction Collection package. Subject to availability. Includes free standard seat selection, priority check-in and boarding, and a supplementary baggage allowance. Not applicable to seat selection made on Air Transat's website. <sup>4</sup>The Price Drop Guarantee does not apply to groups, flights, cruise packages, packages to Florida, Spain and Portugal, Duo packages, guided tours or à la carte accommodations. It also does not apply to packages to Sandals Resorts, Beaches Resorts, Grand Pineapple Beach Resorts and Couples Resorts Jamaica, Transat 48-hour sales, deals of the day, SPC rooms or promotional room upgrades. Should the package become available at a lower price, clients may receive a refund of up to \$400 per adult/\$200 per child, minus a \$25 per person administration fee. This promotion may change without notice and is subject to availability at the time of booking.

# Discover our Distinction Collection hotels in 11 Sun destinations:



## AMResorts

### Aura Club

Dreams Las Mareas Costa Rica	★	5
Dreams Playa Mujeres Golf & Spa Resort <b>New</b>	★	5
Dreams Riviera Cancun Resort & Spa	★	5
Dreams Tulum Resort & Spa	★	5
Now Amber Puerto Vallarta	★	5
Now Jade Riviera Cancun	★	5
Now Larimar Punta Cana	★	4.5
Now Onyx Punta Cana <b>New</b>	★	4.5
Reflect Krystal Grand Cancun <b>New</b>	★	4
Sunscape Puerto Vallarta Resort & Spa	★	4

## Bahia Principe

### Royal Golden

Grand Bahia Principe Cayacoa	★	4.5
Grand Bahia Principe Coba	★	4.5
Grand Bahia Principe El Portillo	★	4.5
Grand Bahia Principe Jamaica	★	4.5
Grand Bahia Principe La Romana	★	4.5
Grand Bahia Principe Punta Cana	★	4.5

## Barceló Hotel Group Hotels & Resorts

### Prestige Class

Barceló Bavaro Beach	★	4.5
Barceló Maya Colonial	★	4.5
Barceló Maya Palace	★	5

## Barceló Hotel Group Hotels & Resorts

### Preference Club

Occidental Punta Cana	★	4.5
Occidental at Xcaret Destination	★	4.5

## Gaviota Hoteles

### Montecristo Club

Hotel Playa Pesquero Resort, Suites & Spa	★	4.5
Hotel Playa Cayo Santa Maria	★	4.5

## Iberostar Hotels & Resorts

### Star Class

Iberostar Laguna Azul	★	4
Iberostar Selection Playa Mita	★	4.5
Iberostar Punta Cana	★	4.5

## Majestic Resorts

### Regal Class

Majestic Colonial Punta Cana	★	4.5
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## Marival

### Grand Selection

Marival Emotions Resort & Suites	★	4.5
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## Meliá Cuba

### Elegance Club

Meliá Jardines del Rey	★	4
Meliá Peninsula Varadero	★	4

## Meliá International

### Emerald Club

Meliá Caribe Beach Resort	★	4.5
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## Paradisus Resorts

### Emerald Club

Paradisus Punta Cana Resort	★	5
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## Ocean

### Sapphire Club

Ocean Blue & Sand	★	4.5
Ocean Coral & Turquesa	★	4.5

## Palace Resorts

### Crystal Club

Moon Palace Jamaica	★	5
The Grand at Moon Palace	★	5

## Palladium Hotels & Resorts

### Imperial Club

Grand Palladium Costa Mujeres Resort & Spa	★	5
Grand Palladium Kantenah Resort & Spa	★	4.5
Grand Palladium Lady Hamilton Resort & Spa	★	5
Grand Palladium Palace Resort, Spa & Casino	★	4.5
Grand Palladium Vallarta Resort & Spa	★	4

## Senator Resorts

### Amber Club

Senator Puerto Plata Spa Resort <b>New</b>	★	4.5
Senator Riviera Cancun & Spa Resort <b>New</b>	★	5

## Valentin

### Silver Club

Valentin Imperial Riviera Maya	★	5
Valentin Perla Blanca	★	4.5

# Discover our Luxury Collection hotels in 10 Sun destinations:



## Accor

Pullman Cayo Coco

## AIC Hotel Group

Unico 20° 87° Hotel Riviera Maya

## AM Resorts

Secrets Akumal Riviera Maya  
Secrets Cap Cana Resort & Spa  
Secrets Huatulco Resort & Spa  
Secrets Maroma Beach Riviera Cancun  
Secrets The Vine Cancun  
Secrets Vallarta Bay Puerto Vallarta  
Zoetry Paraiso de La Bonita Riviera Maya  
Zoetry Villa Rolandi Isla Mujeres Cancun

## Bahia Principe

Luxury Bahia Principe Cayo Levantado

## Barceló Hotel Group Hotels & Resorts

Royal Hideaway Playacar

## BlueBay

Diamond Luxury Boutique

## Excellence

Beloved Playa Mujeres by The Excellence Collection  
Excellence El Carmen  
Excellence Oyster Bay  
Excellence Playa Mujeres  
Excellence Punta Cana  
Excellence Riviera Cancun  
Finest Playa Mujeres by The Excellence Collection  
Finest Punta Cana by The Excellence Collection **New**

## Hiphotels

Haven Riviera Cancun Resort & Spa **New**



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## Iberostar Hotels & Resorts

Iberostar Grand Bávaro  
Iberostar Grand Paraiso  
Iberostar Grand Rose Hall



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## Karisma Hotels & Resorts

El Dorado Casitas Royale



5

## Marival

Marival Armony Luxury Resort & Suites **New**  
Marival Distinct Luxury Residences



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5

## Meliá

Meliá Braco Village Jamaica  
Meliá Buenavista



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## Palace Resorts

Le Blanc Spa Resort



5

## Palladium Resorts

TRS Coral Hotel **New**  
TRS Yucatan Hotel **New**



5

5

## Paradisus Resorts

Paradisus Palma Real Resort  
Paradisus Playa del Carmen La Perla  
Paradisus Princesa del Mar  
Paradisus Punta Cana Resort  
Paradisus Rio de Oro Resort & Spa  
Paradisus Varadero  
The Grand Reserve at Paradisus Palma Real **New**



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## Tafer Resorts

Hotel Mousai



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## Velas Resorts

Grand Velas Riviera Maya  
Grand Velas Riviera Nayarit



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